

# Metcalfe Moving & Storage



## Moving Families and Businesses Since 1919

Since 1919, Metcalfe Moving & Storage has proudly moved families and businesses to, from, and around Minnesota.



We have been the consistent recipient of awards, thanks to the dedication, knowledge, and experience of our staff. Among recent awards are the 2008 Integrity Award from the Better Business Bureau, and the 2009 Performance Excellence Award, Customer Choice Award, and Van Operator of the Year Runner-Up Award from Mayflower Transit. Mayflower was also ranked first in customer satisfaction by J.D. Power & Associates in 2009.

## Our History

Metcalfe Moving & Storage is headquartered not far from where Allen & Elna Metcalfe started the business in 1919. Elna took orders from the kitchen and Allen designed and built the first van body on an REO Speed Wagon, pictured to the right.



Their son, Allen Metcalfe Jr., purchased the business from his father in 1951, after returning from a tour of duty with the US Army during the Korean conflict. Under his leadership, the business expanded to its second location in Rochester, MN. In



order to better serve our long-distance customers, we became an agent for Mayflower Transit in 1967.

After working for Metcalfe for 31 years, Jon Archbold took over the company from the Metcalfe family in 2003. Under his leadership, we have continued to serve our customers with service that is unsurpassed in Minnesota.

## From Some Recent Customers...



"Just wanted to express our appreciation for such a pleasant moving experience! Since we hadn't ever done this before, we were apprehensive. But from the very first phone contact, through Ron's two site visits, continuing with the packing, loading, and unloading, everything went so smoothly, we are very impressed! Let each individual, who was involved with our move, know how satisfied we are and they are to be commended for their jobs they did."

- Harold & Pam W.

"The entire crew deserves a 'standing ovation'. Thanks to all for making the experience painless." - Sharon M.

"Everything went great!...Thank you for everything. I will be sure to refer you to others in the future." - Heather K.

Spring 2010

### Our Services:

- > Local Moves
- > Interstate Moves
- > International Moves
- > Senior Moves
- > Office Moves
- > DIY Moves
- > Storage Containers
- > Special Products

## Need Boxes?

We sell new **and** recycled boxes, as well as other packing materials.



## Do-It-Yourself Moving & Storage

We offer do-it-yourself options also! With a containerized move, you can have one or more containers delivered to your house or apartment, where you can take your time loading it. We can deliver it across town or across the country to your new home for you. Want a hand loading or unloading it? We can help you with that, too. There is no unfamiliar truck to drive, no ramp to contend with, and you don't have to fill a truck with gas before you return it. Best of all, you can move at your own pace.



## Get Cash Back on Your Move!

When you make use of the Mayflower CityPointe referral service, you can be eligible for cash back on your local or interstate move. The chart below shows your savings:

<u>Cost of Home</u>	<u>Cash Back on Move</u>
\$150,000	\$750
\$200,000	\$1,000
\$300,000	\$1,500
\$400,000	\$2,000



## Movers & Shakers at Metcalf

**Dale Stomberg** began his career with Metcalf in 1967. As a driver, Dale logged over 1.5 million miles before leaving the road in 2000 to oversee our operations department.



During his 33 years driving, Dale handled all sorts of moves and he recalls the largest move of his career; 81,000 pounds, which moved out of a home in St. Paul overlooking the Mississippi River.

Dale says, "In all the years I moved families, I may have come across about 5 people that were not very likeable. It is a very stressful time for a family and if you can do anything to make their lives easier, the better off you both are."

## From the Owner

Whether across town or across the country, moving is stressful. Let us take some of the load off for you. We've got the staff and the experience to make things easier.

Please contact us, via phone or online, and share your story with us. No matter what size move you have, we're here to help. We look forward to being of service to you! - Jon Archbold



## Metcalf Moving & Storage Co.

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